

PUNE VIDYARTHI GRIHA'S COLLEGE OF SCIENCE & TECHNOLOGY



Affiliated to University of Mumbai CTS. NO.218, Br. Nath Pai Nagar, Ghatkopar (East), Mumbai – 400077. Tel: 2506 9118 Email: pvgcst@yahoo.com Website: www.pvgcst.in.

2.5.2 - Mechanism to deal with internal examination related grievances is transparent, time-bound and efficient

- The respective heads of the departments primarily redress all grievances related to the internal assessment.
- In some unsatisfactory cases, if required the case will be forwarded to the examination committee.
- In case of any university related grievance, applications in prescribed forms collected and forwarded to the concerned authorities.
- The grievances of the students related to examinations such as online form submission, queries related to hall ticket viz. Correction in name/ subject/ subject code/ programme/ pattern, wrong entry of marks, absentee etc. are addressed at college and university level in a time-bound period.

As per the guidelines of the affiliating university the centralized assessment program (CAP) for first year classes of UG program is being carried out in the college and a separate examination cell consisting of senior teacher, administrative staff and exam clerk is constituted to handle examination related grievances.

- If students have any doubts regarding assessment of answer sheets then he/she can demand the photocopy of the assessed answer sheet.
- Students can also apply for a photocopy within 10 days after the declaration of the result.
- College/university provides photocopy of the assessed answer sheets to students on demand within a period of 30 days from the date of receipt of application.
- Once the student receives the photocopy of the answer-sheet, the student consults with the respective subject teacher, takes his / her opinion, and then further processes for rechecking and revaluations are carried out within 10 days.

The result of revaluation will be declared within 45 days. The benefit of
revaluation will be given to a candidate if the original marks and the marks
obtained after revaluation exceed by 10% or more of the maximum marks as
per university/norms. Internal assessment of practical work is a continuous
evaluation process.

Grievances related to oral, project and practical examination are resolved at the department level.

- Continuous follow up is taken with the university until the grievance is settled.
- For students whose marks are not entered or incorrectly entered due to
 oversight in the University mark list, the college sends a photocopy of the
 mark list as prepared by the teacher with an application to rectify the error at
 the University level.
- Any grievances related to the university question paper like out-of-syllabus, repeated questions, improper split of marks, marks missed, wrong question number during semester exams are addressed to the Principal in turn he/she proceeds to the university immediately.

PRINCIPAL
I/C Principal
Pune Vidyarthi Griha's
College of Science & Technology